



FAMILY MEDICINE ASSOCIATES

August 3, 2015

Dear FMA patients:

We are pleased to introduce:



A New Electronic Health Record for Our Patients to Improve and Streamline Your Care.

While our providers adjust to this new system, you may experience longer wait or appointment times. We apologize for any inconvenience this may cause.

All FMA providers and Lahey providers on Epic are connected through one system, which means:

- Better coordination of your care.
- More convenient scheduling of appointments
- Access to your health information 24 hours a day, seven days a week through the **My Chart** patient portal.

We are committed to being at the forefront of health care technology to provide you with the highest quality, safest care.

Epic EHR is a computer version of a paper chart. It brings together all of the information that used to be written on paper and stores it digitally. Epic also pulls together registration, scheduling, billing, insurance information and electronic medical records all in one secure, unified information technology system.

If you need any assistance in setting up your patient portal, please call **My Chart Customer Support Team** at 781-744-7300.

Sincerely,

Family Medicine Associates

